CV SERVICES GROUP

delivering the edge

# ASSET SERVICES

Your asset. Our responsibility.

# PROVEN EXPERIENCE

As part of the CV Services Group, the Asset Services team has been delivering an integrated maintenance solution for asset owners and facilities managers for over 30 years. Our business model is simple – establish long lasting partnerships and deliver a tailored outcome to our clients.

As specialist maintenance service providers, we deliver to a broad range of customers across commercial, industrial and government sectors. Our experience includes critical infrastructure such as airports, ports, hospitals, defence facilities and schools.

The specific needs of our customers and the environment in which they operate is at the centre of our thinking. From the big picture down to the smallest detail, your individual requirements are paramount.

We are committed to getting the job done, have a capability to deliver 24 hours a day, 7 days a week and can offer a quick response solution when time is critical.

Your asset. Our responsibility.

Committed to delivering you the edge by always:
• Putting safety first
• Understanding and respecting your priorities
• Communicating openly to ensure there are no surprises
• Delivering quality outcomes
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# INTEGRATED OFFER

The Asset Services team provides an integrated range of proactive and reactive maintenance services as well as minor project and refurbishment works.

Our dedicated and experienced teams deliver a broad range of technical services including:

Electrical
A full range of electrical maintenance ranging from preventative and reactive maintenance through to significant upgrade works.

Building
An experienced building team delivering quality services for maintenance, renovations and refurbishment.

Plumbing & Pumping
A complete commercial plumbing and pumping solution including supply, installation and maintenance of pumping equipment.

Fire
From performing routine fire servicing through to refurbishments and renewals, the team provides a complete fire solution.

HVAC
Heating, ventilation and air conditioning solutions including supply, installation and maintenance across all sectors of the HVAC industry.

We are dedicated to delivering a flexible and tailored approach for your asset maintenance needs. To keep things simple for you, a Client Services Manager will be provided as your single point of contact.

Where required, a local presence can be established on your site, and we have in place on call systems that can be structured to meet your specific response needs.

Our capability includes the critical service that allows your asset to operate including the drainage systems, the cabling required for communications, hydraulics, cooling and heating systems, fire safety systems and building control systems.

# CRITICAL INFRASTRUCTURE EXPERTS

The Asset Services team understands the unique requirements involved in the management of critical infrastructure.

Our experience in critical infrastructure extends to:

- Airports
- Ports
- Schools
- Hospitals
- Aged care
- Shopping centres
- Defence facilities
- Federal and State Government facilities

We not only have the experience to understand your facilities and assets; we also understand the impact that maintenance activities can have on your operations and your customers.

With an extensive track record in the industry, we have the capability to manage workflow, planning and scheduling using our customers' Computerised Management Systems (CMS) or our own. We have the capability to integrate across different systems to ensure seamless communication and workflows.

Recognising the critical nature of many of our customers' facilities, the CV safety and environmental systems can be integrated with your safety systems to ensure that our safe work practices are aligned with yours.

# CERTIFIED AND ACCREDITED TO GET THE JOB DONE

Quality ISO 9001 | Environment ISO 14001 | OHS ISO 45001

CV systems are externally certified by SAI Global:

- **Quality** certification to ISO 9001:2015 standard
- **Environment** certification to ISO 14001:2015 standard
- **OHS** certification to ISO 45001:2018 standard

CV is accredited to undertake underground and overhead work on ENERGEX assets. We are on the Ergon Energy Preferred Contractor Panel and are a Level 1 Approved Services Provider in NSW.

We are members of Master Builders, MEA (an accredited Master Electrician Australia), AI Group, QBCC, the Australian Refrigeration Council (ARC), the Plumbers Association, the Australian Sign & Graphics Association, the Facility Management Association and the National Fire Industry Association.

We are a Telstra approved contractor and are Molex and CommScope certified installers.

**CVSG Asset Services Pty Ltd**
QBCC Licence No: 1232419
Electrical Contractor Licence No: 68870

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